



# CCH iKnow

# New Search Features

At Wolters Kluwer we're regularly adding new content and practical tools to **CCH iKnow** so you can address complex client issues even faster.

We're excited to bring you a suite of new search features so that it's easier and faster to find all the **CCH iKnow** content you need. The new search features are designed to align seamlessly with your search process.

## 'Did You Mean' feature in search results

- Typos and misspellings will offer a prompt to re-run the search with the correct spelling of the word.
- When a misspelling has more than one close match, a list of alternative words will be presented.
- Common misspellings identified in our search logs will auto-correct so the user will not have to re-run the search.

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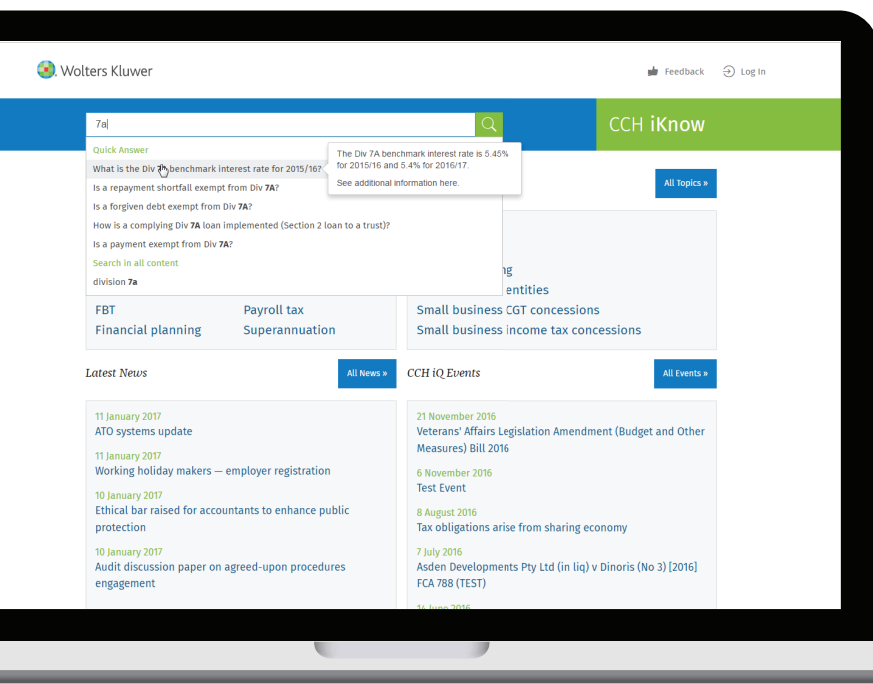
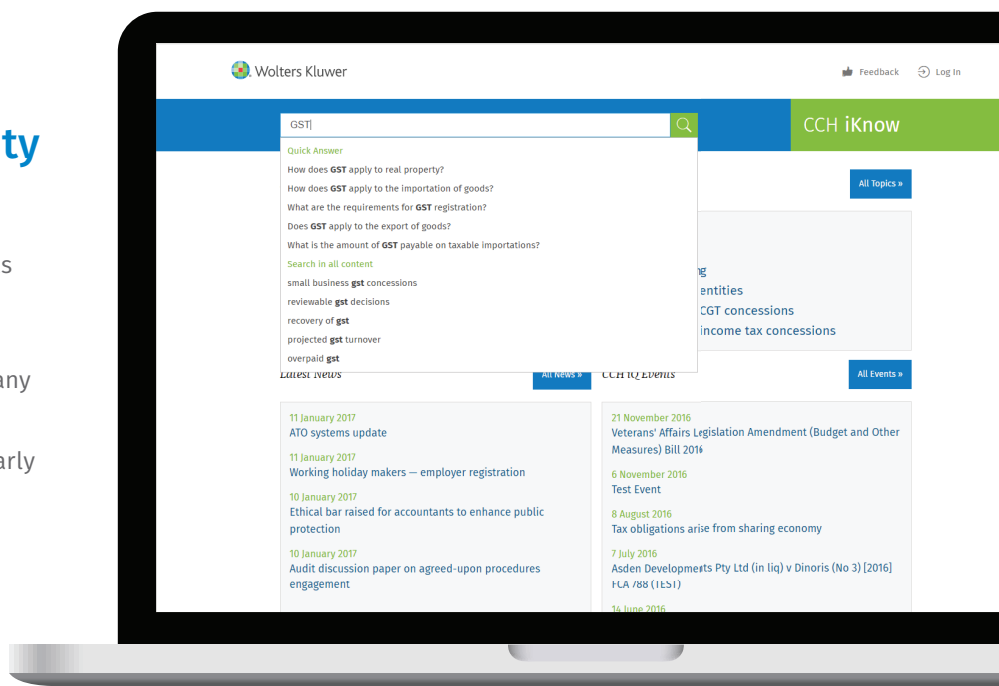
**Your search for "ceed" did not return any results.**

Please check your spelling or modify your search expression and try again.

Did you mean: [need](#) | [deed](#) | [feed](#)

## Auto-suggest functionality has been enhanced

- Auto-suggest has switched from a “starts with” to an “includes model”.
- Greater variety of relevant suggestions offered as searches entered can match any part of the auto-suggest phrase.
- Auto-suggestions are curated and regularly updated based on your search needs



## Quick Answers

- Our editors have curated a set of Quick Answers based on popular questions. These will appear in the auto-suggest when relevant to your search.
- Hovering over the Quick Answer will display a hover box which will include essential information and a link directing you to further information on the topic.
- Clicking on the Quick Answer will display relevant results for the question as well as displaying the answer at the top of the search results page.

For more information contact your account manager.

For support please contact [support@cch.com.au](mailto:support@cch.com.au) or phone 1300 300 224.

For a complimentary customer training session please email us at [custtraining@cch.com.au](mailto:custtraining@cch.com.au).